

Flooring Contractor Hiring Checklist

Credentials & Verification

- Licensed in your state or county for flooring installation.
- Bonded and insured (liability and workers' compensation).
- Provides a written contract with clear terms and itemized costs.
- Can provide a W-9 or proof of business registration (for tax/legal purposes).

Experience & Expertise

- Specializes in the type of flooring you're installing (e.g., tile, hardwood, LVP).
- Has at least 3-5 years of installation experience in residential or commercial work.
- Knowledgeable about subfloor prep, underlayment, and moisture barriers.
- Can advise on material compatibility for your space (e.g., pets, climate, foot traffic).

Past Work & Reputation

- Shares before-and-after photos or a portfolio of completed jobs.
- Has positive online reviews (Google, Yelp, Angi, etc.).
- Provides at least 2-3 references you can actually call.
- No unresolved Better Business Bureau (BBB) complaints.

Estimates & Transparency

- Provides a written estimate, including labor, materials, prep, cleanup, and disposal.
- Breaks down pricing for add-ons, such as stairs, transitions, baseboards, or floor leveling.
- Offers a realistic timeline and start date.
- Answers questions clearly and doesn't pressure you to rush a decision.

Jobsite Conduct & Cleanup

- Cleans up daily and protects other parts of your home.
- Uses proper tools and follows manufacturer installation guidelines.
- Provides a warranty on workmanship (typically 1-2 years minimum).

Bonus Tip

- Ask: "What are the most common mistakes you see other installers make?"